

Easy Read letter about a data breach – August 2026



Data is information that we collect from people that we work with to help us to deliver our services.

It includes personal information such as names, addresses, email addresses, date of birth, information about disabilities and support needs.

There are laws about collecting and storing data safely and DanceSyndrome follows this law.

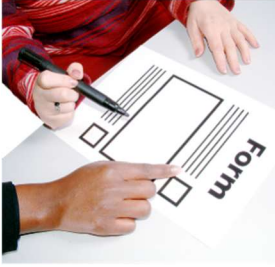


This is called the Data Protection Act or is sometimes referred to as **GDPR**.

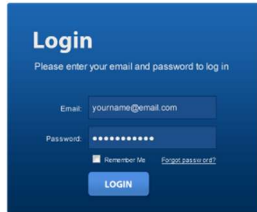
GDPR is a European law called the General Data Protection Regulations. The Data Protection Act (2018) makes this UK law.



We don't ask people for information unless we really need it to do our work.



You might have given us your data on a paper form or through an online form.



Data is personal, so we try to make sure that we keep it safe and secure.

If someone breaches our security and accesses your data we will always let you know.



We use a computer system called Beacon to store your data.

Beacon is a secure system but they experienced a **"cyber-security incident"** on 27th July 2026.



They told us about this on Monday 3rd August and we have been trying to find more information to share with you.

A **"cyber-security incident"** means that someone has accessed the data who shouldn't have.



Sometimes this is called being "hacked."

At the moment, we don't know who that was or what data they have accessed.

Beacon is trying to find out more about this.



DanceSyndrome is communicating with Beacon to try and find out more information.

We will share any new information with you when we find out more.



We know that this might be worrying.

We want to let you know that there was **NOT** any financial information or secure passwords stored on our system.

You don't need to change any passwords or worry about online payments.



We are sharing this information so that you understand what has happened and can be aware that information about yourself may have been accessed.

This can help you stay alert to potential scams, phishing attempts and other common risks.



The Take Five to Stop Fraud campaign offers easy read guidance on how to avoid scams and stay safe.

This might be useful for you to read. [You can read about it on this link.](#)



DanceSyndrome has done all that we can to protect your data and to work with Beacon to get more information.

We have reported this incident to the Charity Commission and the Information Commissioners Office, who make sure that organisations are following data protection laws.



We will share any new information that we get from Beacon when we have it.

If you want to communicate directly with Beacon you email them at incident@beaconcrm.org



If you need support with understanding this information, please contact Sophie Tickle via sophie@dancesyndrome.co.uk or Sarah Calderbank via sarah@dancesyndrome.co.uk