

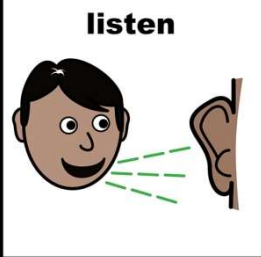


Easy Read Complaints Procedure - How to make a complaint

<p>unhappy</p> 	<p>A complaint is when someone tells us that they are unhappy with something we have done.</p>
<p>complain</p> 	<p>If you are making a complaint about DanceSyndrome, and need help to write it down, please ask someone you trust to help you.</p>
<p>contact</p> 	<p>If you have a complaint, please contact Dawn Vickers on 07875 128015 or email dawn@dancesyndrome.co.uk</p>
<p>listen</p> 	<p>Dawn will listen to your complaint and respond in one week to explain what is being done about the problem you have.</p>
	<p>If you are still unhappy at this point, you can ask for our Board of Directors to review your complaint. It will then go to our Chairperson. There should be a response from the Board within 4 weeks.</p>

Office address:

DanceSyndrome
C/O Pathway Associates
Suite 2, Waterside,
St James Court West,
Accrington, Lancashire,
BB5 1NA

Telephone: 07597 942494
Email: info@dancesyndrome.co.uk
Website: dancesyndrome.co.uk
twitter: @Dancesyndrome
facebook: [dancerleddisabilityinspired](https://www.facebook.com/dancerleddisabilityinspired)

Registered Charity No: 1152664
Registered in England and Wales
Social Enterprise
and company limited by guarantee
Company No: 8402154

Our Patrons

We are proud to be supported by
Steve Elias, Sian Lockwood OBE,
and Julie Ward MEP

<p>complain</p> 	<p>You can complain at any time to the Charity Commission who are independent of DanceSyndrome.</p> <p>This is their website: https://www.gov.uk/government/publications/complaints- about-charities</p>
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